



Heathrow Special Needs Centre, Longford, UB7

Visitor Liaison

The Centre exists to support people from 5 years of age with disabilities and special needs, including those with multiple and profound learning disabilities, physical and mental disabilities, those recovering from stroke or other serious ailments, the elderly and those affected by dementia.

We improve mental and physical health with activities that interact with our farm animals and horticultural areas. We are home for horses, donkeys, goats, pigs, sheep, rabbits, ducks, turkeys, chickens and guinea pigs. We work within the following areas: horse riding, animal care and management, horticulture, gardening, work experience, not for profit tea room, community hub, organic vegetables, sensory garden and nature areas. We work with and support disability groups, care homes, day centres, schools and individuals.

Tasks/ responsibilities:

- Meet and greet our beneficiaries on their arrival to the centre ensuring a warm welcome
- Help our visitors to commence and engage with their planned activities (planned/ organised activities can be animal care and welfare tasks, gardening or horticultural tasks)
- Ensure the health and safety of visitors at all times

We encourage interaction with the animals and hands on farm work which can be physically demanding

Work is tailored to individual abilities and includes clearing 'poo' from the fields, mucking out, grooming, cleaning and feeding (We offer the opportunity to also become involved in the gardening scheme)

Commitment required:

Days and times of volunteering is flexible by arrangement

Carried out weekdays (Monday to Friday) between:

9:30am and 1pm on a Monday, Tuesday, Thursday or Friday

9:30am and 2:30pm on a Wednesday

Benefits for you:

Improved physical and mental wellbeing

Improved self-confidence

The opportunity to work with others in a team



Therapeutic benefits - enjoy the fresh air and stay fit
Learn new skills, have fun and make new friends
Be a part of something special making a difference to someone's life
Free tea/ coffee and staff kitchen area available
Travel expenses can be claimed
You can request a reference once you are established in volunteering
Boot room – wellies are available

Skills/ attributes required:

Volunteers need to be 16 years or over
There is no upper age limit
You need a calm manner and an ability to maintain personal boundaries
You require a warm and empathetic manner, you will be liaising with beneficiaries
Must have a willingness to get stuck in and participate in activities as necessary
Working conditions can be hard work particularly in bad weather and recalcitrant animals
Conditions are dirty, smelly and muddy underfoot in certain areas
It would be useful to be comfortable with large animals but not essential
No experience needed for carrying out the planned activities or jobs as full training will be provided
No experience needed for the animal care tasks as full training will be provided

Other:

You will be invited to attend the farm for a taster visit/ shift
You will receive a full, hands on, 1:1 training and induction which includes Health & Safety and a Fire Plan
Safeguarding Training will be in person
Risk Assessment document will be provided
You will be fully supported by a member of staff
An Enhanced DBS disclosure is required, no cost to you, as you will be with vulnerable adults and children
Address: Bath Rd, Longford, Middlesex, UB7 0EF
Bus - 81 - Heathrow Close / The Square
Bus - 423 - Heathrow Close / The Square



Car - 5 minutes from Junction 14 of the M25, or alternatively 5 minutes from Junction 5 of the M4

This role holds no financial responsibility - no tips, donations or gratuities are to be accepted personally or on behalf of the charity

Key relationships: Chair of Trustees, Charity Secretary, Centre Assistant, Beneficiary Liaison

The site is wheelchair accessible

Free on site parking

Travel expenses can be claimed by way of a form, paid monthly

To apply for this role:

A H4ALL application form must be completed.
Please note we require two references.

To obtain an application form:

- Visit www.h4all.org.uk and download or print an application form
- Email volunteerhub@h4all.org.uk to request an application form to be sent to you by email or post
- Telephone 01895-676-111

Send your fully completed application form by:

- Email to volunteerhub@h4all.org.uk
OR
- Post to H4All, Volunteer Development Team, Key House, 106 High Street, Yiewsley, UB7 9BQ